

Courier

1. CAN I SEND MY GOODS VIA COURIER?

- Sometimes sending shipments via courier is the most efficient and fastest way to get last minute items to an international exhibition.
 - Courier international service normally takes two to four days.
- All courier companies are listed in the telephone book or can be obtained from the official agent.
- Be aware that most courier service companies do not handle and cannot clear temporary imports even though they might say otherwise.
 - Courier service companies only clear on a permanent basis; therefore, duty, taxes and VAT may be applicable.
- Courier companies do not work on weekends and holidays.

2. WHAT ARE THE POTENTIAL PROBLEMS WHEN SHIPPING BY COURIER?

- The potential for problems is reduced if the value of the goods is low:
 - Typically, the courier company pays the duty and taxes prior to delivery.
 - These charges are then billed to the shipper.
- The potential for problems is increased if the goods are of a higher value or have greater charges:
 - The courier company may not pay the duty and taxes prior to delivery.
 - Instead, they may want payment from the shipper before releasing the shipment.
 - Payment is usually made at the courier's office which may or may not be in the exhibition city.
 - If the payment is delayed or is incorrect, the shipment might be delivered late, or in some cases, the shipment may not be delivered at all.
 - To avoid such problems, make sure to have local currency when picking up the shipment since courier companies may or may not honor credit cards.

3. IS THERE A BETTER WAY TO COURIER A SHIPMENT TO AN EXHIBITION?

- Yes. Consign the shipment to the official forwarder and on-site handling agent.

4. WHAT ELSE CAN I DO TO LESSEN OR ELIMINATE ANY PROBLEMS THAT MIGHT OCCUR WITH COURIER SHIPMENTS?

- Always make sure to have the tracking numbers so the shipment can be tracked at the show site.

Shipping continued

Hand Carry

1. WHAT ADVICE CAN YOU GIVE FOR HAND CARRYING GOODS INTO OTHER COUNTRIES?

- Latin America
 - Since hand carrying goods into Latin American countries is extremely difficult, we advise against it.
 - Any items retained by Customs can be expensive to clear and involve many delays.
- Western Europe
 - There are generally no problems associated with hand carrying goods into Western Europe.
 - Make sure to have a commercial invoice with you.
 - Allow one or two business days for clearance, if seized. If goods are detained, obtain a receipt and give it to TWI.
- Socialist/Muslim Countries
 - Hand carrying into these countries is not recommended.
 - Because the laws are stringent, penalties, fines and confiscation can result.
 - TWI and our agents have limited ability to clear goods hand carried into these countries, if seized.